

SubNet Services Ltd. Is a UK registered company. SubNet Services Ltd. Are IMCA Training members

SubNet Services Ltd have been accredited UKAS 9001 for our e-learning, training & recruitment.

Don't Wait Contact Us Now to Start your ROV Training Immediately - Today UK Office Only: +44 (0)1603 813959 24hr Worldwide: +44 (0)845 8692038

Remember you can also do your BOSIET Offshore Survival and UKOOA Medical with us at a saving while on the ROV Course.













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TARGET

This course is for delegates already working in the ROV industry who are getting close to wanting to offer supervisory skills. It covers IMCA recommendations within 2 modules including training on R01 competences.

The Course content is in line with guidance documents IMCA C011 and IMCA C005 - R01

Welcome To The Subnet Services Ltd. ROV01S - ROV Supervisor Competency Training Course



This Supervisors Competency Training Course is a full hands on Supervisors course NOT just a 3 day classroom slide show.

Please refer to **ROV Pilot career path** to decide if this course is sufficient for you or your companies needs.

By using our e-learning system to allow you to study at home and then complete with practical work and assessment on site we are able to save you considerable time and money.

COURSE CONTENT



C011 Module

Basic Supervising Skills Module - follows IMCA C011 recommended syllabus



IMCA recommends in their document C011 a basic syllabus to cover any supervisors position not just ROV. We expand all topics within that recommended syllabus to include practical exercises.

We instruct you how to Supervise and Lead your teams. We get down to the nuts and bolts of how to become a good, efficient and safe supervisor. You will be expected to partici pate in practical supervisor exercises and prove you can supervise.

R01 Module

ROV Supervisor Competency Training Module – covers all IMCA R01 supervisor competences.



IMCA lay down the recommended competences for the position R01 of ROV Supervisor. This module covers and goes into these competences in detail.

You will learn and then prove your knowledge and ability where possible on all R01 competences. You will be expected to supervise a project beginning with a kick off meeting, planning, risk assessment, delegating tasks, task completion, assessment, reporting and more.

Like we said this is not a 3 day slide show.

C011 - Basic Supervising Skills Module Content

Competence	Description
The Role of the Supervisor	 Roles and responsibilities of supervisors What makes a good supervisor? Effectively influencing the performance of others Key supervisory tasks and competencies Tasks versus people – getting the balance right The difference between leadership and management Qualities of a good leader Different styles of leadership
Managing Yourself	 Effective handling of emergency situations Management of ROV team in such situations Becoming a supervisor – the first 90 days Reasons for success or failure Emotional intelligence – promoting of the positive and not negative Personal goal setting and focus Managing time and priorities Coping with stress Self motivation
Managing and Supervising Your Team	 Why are teams important? Characteristics of effective teams Building and motivating teams Leading effective team briefings Managing and leading teams Problems with teams – managing conflict
Cultural Differences	Communicating effectively across culturesMulticultural teamsUnderstanding cultural differences
Communication	 Key communication skills Verbal and non-verbal communication Learning to listen Leadership, hierarchy and the communication chain – other departments; senior management; clients Types of communication – assertive and passive Giving and receiving instructions Giving and receiving feedback Keys to more effective meetings

Competence	Description	Competence	Knowledge
Delegation	Why do managers fail to delegate?Guidelines on what to delegateGuidelines on how to delegateWhen and how to delegate	Safety R/R01/000/0101	 Organisation and management of safety of team Effective use of safety management system Planning and performance of risk assessments for all safety critical areas in a work environment Understanding of all applicable legislation relating to offshore
Managing, Assessing and Monitoring Performance	 Setting clear objectives and targets Creating 'smart' goals Setting performance standards and expectations Performance appraisal – the steps to success – skills to evaluate 	operations referred to in company documentation • Identification of key sections of safety management systems to address specific circumstances in an efficient manner • Accident reporting	
	Feedback and monitoringDealing with problem behaviours and discipline	Emergency Response R/R01/000/0202	 Effective handling of emergency situations Management of ROV team in such situations
Training and Development	 Why training? The role of the supervisor in training Establishing training needs Effective coaching	Performance management R/R01/000/0303	 Training/assessing Pilot/Technician Grades I and II and Senior Pilot/ T echnician Completion of appropriate company-led documentation
Safety leadership	 Mentoring Importance of leading by example 	Supervisory skills R/R01/000/404	 Organisation and management of the team Safe, cost-effective and timely execution of the job Preparation of formal procedures
and management	Incident investigationSafety inspectionToolbox talks	Project activities	Understanding of project performance requirements
	Effective risk assessment Safety audit techniques	R/R01/000/505	Understanding of project equipment operation procedures
Managing Change	The change cycleWhy do people resist change?Overcoming resistance to change		